

Complaint Form

1. Details of the Claimant

Name.....Surname.....Age.....
Gender [] Male [] Female Occupation..... Identification No.....
Address.....
Mobile No.....E-mail.....

2. Details of the Offence

2.1 Account name/Name of owner of offending computer data/Name of possessor of offending computer data.....

2.2 Location of offending computer data (URL)
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2.3 Details of conduct and form of one or more of the following offences (more information can be added as an attachment).

- Dishonestly or by deceit, bringing into a computer system a computer data which is distorted or fake, whether in whole or in part, or a computer data which is false, in a manner likely to cause damage to the public, provided that such offence is not an offence of defamation under the Penal Code.
• Bringing into a computer system a computer data which is false in a manner likely to cause damage to maintenance of national security, public security, national economic security or an infrastructure involving national public interest or in a manner causing public anxiety.
• Bringing into a computer system any computer data which constitutes an offence relating to security of the Kingdom or an offence relating to terrorism under the Penal Code.
• Bringing into a computer system any computer data of a pornographic nature, provided that such computer may be accessible by the general public.

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Person-in-charge:

Date-Time:

3. Details of damage to the Claimant or third party (more information can be added as an attachment).

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4. Complaint Report/Daily Report

4.1 Date of complaint report/daily report

4.2 Police station

4.3 Name of inquiry official or police officer

5. List of submitted documents (Please select the document submitted with the Complaint Form by writing ✓ in the box).

- Complaint form as stipulated by Thai Oil Public Company Limited and/or Thairoil group
 - Daily report or complaint report (original)
 - Identity card or government-issued card bearing the corresponding identification number of the Claimant
 - Evidence showing change to name-surname (if any)
 - Document or evidence submitted to inquiry official or police officer
 - Other documents or evidences showing details of computer offence under Section 14 and damage to user or third party (if any, please specify)
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Additional Supporting Documents (In case the Claimant is not present in person).

- Power of attorney
- Copy of identity cards or government-issued cards bearing the corresponding identification number of the Claimant and the attorney

Person-in-charge:

Date-Time:

I hereby certify that all information stated in the form and all supporting documents attached here to are correct and true. In case it is verified that the information, documents or any of the evidences is not correct or true, I accept all liabilities resulting therefrom.

I acknowledge that Thai Oil Public Company Limited and/or Thairoil group will make a copy and send the information and supporting documents to users, members or relevant parties under control of Thai Oil Public Company Limited and/or Thairoil group in accordance with statutory procedure.

Signature..... Claimant

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Date...../...../.....

Remarks:

* Thai Oil Public Company Limited and/or Thairoil group reserves the right to take no action where the Claimant incorrectly or incompletely fills in the information or submits supporting documents.

** Thai Oil Public Company Limited and/or Thairoil group shall not be responsible for any damages or cost and expense incurred, directly or indirectly, as a result of the submission of this claim.

Person-in-charge:

Date-Time: