## Project for mitigating the oil spill impacts

## Objectives:

To provide relieve to those who are affected by the crude oil spill and to rehabilitate natural resources, and biodiversity.

# **Priority Area:**Quality of Life



**Background:** Due to the occurrence of an oil spill from the crude oil transfer at the Single Buoy Mooring (SBM-2), the Company has implemented measures to mitigate the impacts of those who are affected while rehabilitating natural resources and biodiversity in the affected area.

### Approach:

- Establish a working team to manage complaints and provide relief to those who are affected and distressed.
- Visit the affected area to understand and address the challenges faced by those who are affected.
- Define transparent criteria and conditions to provide support under a fair and appropriate framework while providing financial assistance to those who are affected.
- Formulate rehabilitation working team to develop comprehensive plan and scope of the rehabilitation of natural resources and biodiversity.

#### Performance 2023:

After the deadline for receiving complaints from affected individuals, the Company recorded a total of 905 complaints. Over 50% of individual who filed complaints received financial assistance, totaling approximately 18 million THB. In addition, the rehabilitation working team gathered opinions from academicians, government agencies, affected individuals, independent organizations, and various NGOs. In collaboration with relevant government agencies, the team developed comprehensive plans and scope in short-term, medium-term, and long-term rehabilitation of natural resources and biodiversity in the affected areas.



